

# Supply Discrepancy Reporting

## DoD Web Submission

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# Overview

- **Background**
- **Where we are now**
- **Where we are headed**



# Defense Logistics Standard Systems

- **Beginning in 1962, the DLSS were established to provide uniform procedures for logistics operations within the DoD**
- **One of the DLSS:  
Reporting of Supply Discrepancies,  
DLAI 4140.55, AR 735-  
11-2, SECNAVINST 4355.18A,  
AFJMAN 23-215**

# Defense Logistics Management System

- **The DLMS is a broad base of business rules, to include uniform policies, procedures, time standards, transactions, and data management, designed to meet DoD's requirements for total logistics support.**
- **Consists of 53 Federally approved Implementation Conventions employing American National Standard Institute (ANSI) Accredited Standards Committee (ASC) X12 Electronic Data Interchange (EDI).**
- **Pledged to support emerging EB/EC capabilities such as: data sharing, automated identification, web-based technology, electronic malls, etc.**

# Policy

- **DoDD 8190.1, DoD Logistics Use of Electronic Data Interchange (EDI) Standards, May 5, 2000**
- **DoDD 8190.2, The DoD Electronic Business/Electronic Commerce (EB/EC) Program, June 23, 2000**

# Implementation

- **Adoption of Commercial EDI Standards for DoD Logistics Phased Implementation Plan**
- **Pilot Projects**
- **Web SDR**

# Web SDR Objectives

## Single Point of Entry for Manual SDRs

- **DoD Components**
- **Foreign Military Sales customers**
- **Government Furnished Material**

# Web SDR Objectives

## Customer-friendly Web Process

- **Auto-fill feature reduces customer input**
  - Determination of appropriate action activity
  - Original requisition information
  - Shipment information
  - Address, associated, calculated information
- **Data requirements keyed to type of discrepancy**
- **Immediate verification of questionable input**
- **Automated help**



# Web SDR Objectives

## Improved Data Content Control

- **SF 364, ROD, data blocks**
  - Remove obsolete data
  - Clarify existing data blocks
  - Add new data elements
  
- **Drop down code lists**
  - Expanded / accurate / current
  
- **Supporting documentation**
  - Photographs
  - Scanned image of documents

# Web SDR Objectives

## Quicker Response/Less Effort

- **Reduces delays resulting from misrouted SDRs or mailed documents**
- **Electronic interface eliminates data entry at action activity**

# Web SDR Objectives

## Security Assistance Product Quality Deficiencies

- **Expanded management information to support appropriate resolution**
  - **Encourages narrative details**
    - **Circumstances Prior to Difficulty**
    - **Description of Difficulty**
    - **Suspected Cause**
    - **Action Taken**
    - **Recommendations**

# Web SDR Objectives

## Security Assistance Product Quality Deficiencies

- **Expanded management information (continued)**
  - **Addition POC information**
  - **Location of Deficient Material**
  - **Category I or II**
  - **Quantity in Stock**
  - **Item New or Repaired/Overhauled**
  - **Item Under Warranty**
  - **End Item and Next Higher Assembly**
  - **Date Deficiency Discovered**

# Web SDR Objectives

## Customized Interface with Legacy Systems

- Flexible design for file transfer
- Conversion to email where requested

## ANSI X12 EDI

- Available when Component modernization programs implemented

# Web SDR Long Range

- **DoD-wide Management Information**
- **Eliminate Component-unique Web Submission Programs**
- **Interactive Point of Contact Directory**
- **Phase II Web-enabled Response**

# Web SDR



- [Help Screen](#)
- [Links](#)

## SDR Types

- [New](#)
- [Cancellation](#)
- [Correction](#)
- [Reconsideration](#)
- [Recovery](#)
- [Manual](#)

## SDR Lookup

- [By SDR Report](#)
- [By Doc Number](#)
- [Transaction History](#)

## Welcome to the DoD Supply Discrepancy Report (SDR)\* Submission Website

This is the Department of Defense's Supply Discrepancy Reporting system created by the Defense Logistics Agency (DLA). The Defense Automatic Addressing Service Center is responsible for the development and support of this project.



During the form submittal process, any items indicated in **RED** are mandatory entries and will be checked for proper entry.

You must use a JavaScript enabled browser.

### ***For Help Desk Contact***

- Commercial: 937-656-3733
- DSN: 986-3733
- or Email [helpdesk@daas.dla.mil](mailto:helpdesk@daas.dla.mil)

*\*SDR formerly referred to as Report of Discrepancy (ROD)*



PRODUCT QUALITY (ITEM) DEFICIENCY (SECURITY ASSISTANCE ONLY)

- Q1 - Product quality deficiency.
- Q2 - Quality deficiency, contractual noncompliance.
- Q3 - Design deficiency, item requires change in design.
- Q4 - Contracting deficiency, specification and/or technical data deficient.
- Q7 - Safety hazard.
- Q8 - Latent defect.

SHORTAGE OR NONRECEIPT

- S1 - Quantity received less than quantity indicated on supply documentation.
- S2 - Quantity received is less than quantity requested minus variance, if applicable.
- S3 - Total nonreceipt of U.S. Postal Service shipment.
- S4 - Total nonreceipt, not transportation related.
- S5 - Total nonreceipt (Security Assistance only).
- S6 - Shortage due to unit of issue/unit of pack incompatibility.
- S7 - Shortage or nonreceipt of an item in a multipack or sealed shipping container.
- S8 - Concealed shortage discovered upon opening a sealed vendor's pack.
- S9 - Incomplete sets/kits/outfits.

## New SDR Sub

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Date of Preparation: FEB 26 2001 (MMM DD YYYY)

Code 1 (Required)

Document Number: FB500003000219

EMALL Requisition:

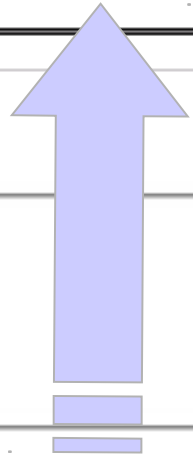
- SDR Type:
- Shipping
  - Packaging
  - Dual Action

Discrepancy Code(s):

Code 1 (Required)

Code 2 (Optional)

Code 3 (Optional)



Reset Screen

Next Screen



# Web SDR

## To Do List

- **Work with Components to provide desired format for direct interface with internal SDR application**
- **Refine data requirements**
- **Full scale testing**
  - **@ 1st quarter CY 2001**
- **Phased implementation**
  - **@ 3rd quarter CY 2001**
- **Phase II planning**

# Web SDR

**For additional information:**

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**<http://www.dla.mil/j-6/dlmso/>**

